

THE WEBSITE AND THE SERVICES PRIVACY POLICY

1. INTRODUCTION

[This Privacy Policy was last updated on 08/31/2018](#)

The following Privacy Policy governs the privacy terms of the Website located at cryptoraven.com and the Services provided there.

We treat your privacy protection seriously and We take a reasonable care to meet all the legal requirements with the regard of privacy protection. We have made an effort to make this Privacy Policy clear and easy for you to understand.

This Policy sets what kind of information We collect, use, disclose, and protect, when you access and use the Website.

By accessing and using our Websites or Services, or both of them, you agree to this Privacy Policy.

If you do not agree with this Privacy Policy, you need immediately stop using our Websites and Services.

Certain words, phrases and terms in our Policy have meanings as described in [3. DEFINITIONS](#) section of this document.

We encourage you to always make sure that you acknowledged the latest version of this Privacy Policy to be informed how your data is protected by us.

2. CHANGES TO THIS POLICY

We reserve the rights to change this Policy any time and without prior notice by uploading the newest version onto our Website.

The change will apply from the date that We upload the newest version.

The date of last Privacy Policy update is added above in [1. INTRODUCTION](#) section.

3. DEFINITIONS

In this Privacy Policy:

Company, or **Cryptoraven**, or **We** refers to CryptoRaven OÜ (14167590) - Private Limited Company.

Website refers to the website under the following address: cryptoraven.com .

Services, or **App**, or **Apps** refers to provided services and available applications, owned by the Company, also these available on the Websites to download.

THE WEBSITE AND THE SERVICES PRIVACY POLICY

You, or Client, or Clients refers to any person who access and use the Websites or Services, or both of them.

Personal Information means information about an identifiable, living person, which you may provide to us in order to use some part of the Services. Personal Information can include either your name or email address, or both.

Non-personal Information means information that is not personally identifiable to you, and are publicly available and shared between you and others, and that We may automatically collect when you access our Services.

Underlying System means any network, system, software data, or material, that underlies or is connected to the Website or the Services, or is connected to the both of them

Enquiry Form means the way you can contact the Company, available on the Website under 'Contact' tab

including, or similar words do not imply any limit.

4. INFORMATION WE COLLECT

When you only access our Website, and do not use our Services and do not contact us via submitting a message or Enquiry Form, or both of them, and do not contact us via our support email, We **ONLY collect your IP address and your user agent**. Any other of your data **ARE NOT** collected while you access our Website.

These collected information are the information We obligatory receive every time you access our Website and are the minimum crucial ones in order to protect us from cyber-attacks.

When you only access our Website, We receive, **but NOT collect or proceed**, the following:

a. **Automatic information**, which is information We automatically receive from a Web browser or a device or from the both of them, from which you access the Website, such as an IP address of your computer/proxy server that you use to access the Internet, your Internet provider name, Web browser type, type of a mobile device and operating system.

When you use our Services as well, We can collect, use and store the following:

- a. **your email address;**
- b. **your activity through the Services;**
- c. **when you make a purchase on or for accessing our Services, We keep the date of the purchase, your payment email address and which in-app purchase have you chosen.** We **DO NOT** use or keep any of your sensitive financial information, such as number of your credit card;
- d. **our email or other correspondence;**
- e. **any other data, which you explicitly share with us and which is crucial to provide you our Services.**

THE WEBSITE AND THE SERVICES

PRIVACY POLICY

We collect, use and store these information as long as We reasonable believe it is necessary to serves its purposes.

You agree that the data We collect can be stored in or outside your residential country or both, and We may use services from third party providers for such purposes.

5. SAFETY OF INFORMATION YOU PROVIDE TO US

Cryptoraven treats the safety of clients with the utmost care. Therefore, before engaging legally and providing you our Services, We usually sign **bilateral NDA (Non-Disclosure Agreement)** with our clients in order to protect interests of both parties.

Depending on your particular needs and chosen Service, We can offer to sign either unilateral or bilateral NDA.

We do so in order to protect your personal data and other confidential information, as well our work, solutions and analysis We developed or conducted.

6. PAYMENTS

When you make a payment for our Services, We need to proceed, collect and use the date of transaction, what type of product you have chosen and your payment email address.

We **DO NOT** collect any of your confidential financial data, such as your credit card number.

The information We proceed, collect and use are the only crucial ones for us for such purposes as to deliver our Services and protect them from any fraudulent use.

Possible means of the payments depend from chosen Service, and are presented to you upon further request.

Although We take a reasonable care to choose the most reliable for us payment services, We can not guarantee how these services handle your personal data, since using their payment system is a part of their policies, which can not be adjusted or changed by us.

We can use your email address to update you about newest changes and updates of our Website and Services. You can always resign from receiving these mails by clicking '**Unsubscribe**' in these mails. We can also use your email address in case of important issues with your transaction or your use of the Services. Such mails are crucial to resolve

THE WEBSITE AND THE SERVICES

PRIVACY POLICY

any issues which may appear and to protect us and your purchased Services against fraudulent use, therefore, these do not have marketing purposes and you can not unsubscribe.

7. CONTACT POLICY

When you wish to contact us, you need to input Personal Information, such as your name and email address when submitting a message to us via our Websites, or when using more detailed Enquiry Form. If you contact us directly via our email address, you do not need to input Personal Information.

If We need to resolve any issue you have reported to us, We may ask you for additional information. We **DO NOT** ask for any confidential information. We need only essential information, which can help us to resolve the issue.

These Information are crucial to us in order to provide you efficient support.

8. NEWSLETTER POLICY

You can enter your email address under '**Newsletter**' tab on our Website to receive the latest news from us, regarding our Website, Services and news from topics connected to our work.

Subscribing to our newsletter is voluntary. You can always resign from receiving these mails by clicking '**Unsubscribe**' in these mails.

9. HOW WE USE COLLECTED INFORMATION

We can use collected information in order to:

- a. provide you the Services;
- b. improve and develop our both the Website and our Services;
- c. share it with third parties or our affiliates, which help us to provide our Services. We do not sell your Personal Information for marketing purposes;
- d. advertise our Website and Services. You can always resign from further correspondence with us, by stating your will in direct email to us or by clicking a proper link "Unsubscribe" in an email We send;
- e. to verify your compliance with our **Terms and Conditions**;
- f. share your Non-personal Information and Personal Information with third parties to allow a merger, financing, acquisition, dissolution transaction, bankruptcy or sale, transfer or divestiture of all or portion of our assets or for all of these purposes. If such happens, We

THE WEBSITE AND THE SERVICES

PRIVACY POLICY

will notify you via banner add on our Website or similar online announcement, available on our Websites, prior the share;

g. We share your Personal Information, if We are legally required to do so by any legal processes (e.g a court order or subpoena or any other legal requests to disclose your Personal Information), law enforcement officials or government enforcement agencies, or if We need to investigate violations of or otherwise enforce any of our legal terms, or protect us from legal action or claims from third parties including you and necessary to protect the legal rights or personal safety of our Company, our Clients, employees, and affiliates, or We may share your Personal Information in case of all these cases.

10. SHARING YOUR DATA

We may share your data with third parties to allow a merger, financing, acquisition, dissolution transaction, bankruptcy or sale, transfer or divestiture of all or portion or our assets. Special message about the share will be displayed on our Website, or on our Services, or will be sent to your email address directly, prior such share.

We also may share your data if We receive a legal request to do so or if We need to share it to protect us against any claims or any other legal actions.

Depending on chosen Service, We can share some of your information with third parties in order to provide you efficient Service. If either unilateral or bilateral NDA is signed, sharing some of your data will be a subject of the signed NDA.

11. CHILD PRIVACY PROTECTION

If you are **under 18 years old you are not allowed to access or use the Website and our Services.**

We do not knowingly provide our Website, Service, contact or collect information from children under 18 years old. Therefore if you have a strong belief that We did so accidentally, please contact us vis email: support@cryptoraven.com or submit a message on our Website under 'Contact' tab.

12. LINKS TO THIRD PARTY CONTENT

Our Website and Services may contain links to third parties websites and services.

Any link on the Website and on our Services to other websites, applications or services **DOES NOT** imply any endorsement, approval, or recommendation of, or responsibility for, those websites or their contents, applications, services, operations, products or operators.

THE WEBSITE AND THE SERVICES PRIVACY POLICY

While accessing third party content by links on our Website or on our Services, you may be the subject of its terms and conditions, therefore, you need to make sure that you acknowledge any other applicable terms.

13. PROTECTION OF OTHER PEOPLE RIGHTS

We take a reasonable care to create a safe Services environment and We also expect our Clients not to take any unlawful actions.

If you have a fair belief that some of our Client is violating your rights (such as unrightfully acting on your behalf) and using our Services, please contact us as soon as you spot this. The Company will take a reasonable steps to help you protect your rights. Please include any proof, which may help us verify your rights and make a right decision.

If your claim is false and unlawful, you may become liable for your actions.

14. QUESTIONS WITH REAGR D TO OUR PRIVACY POLICY

If you have questions regarding this Privacy Policy, you can use any the following:

- a) email: support@cryptoraven.com ;
- b) submit a message or Enquiry Form, available under '**Contact**' tab on the Website;
- c) use '**Send Us Feedback**'/ '**Contact**' tab on the Service you use, if applicable.

It is strongly recommended to ask questions regarding the Website or Services if you have any problems or issues related to them.

Our responses about this Privacy shall not be considered as a substitute of a professional legal advice.